

Accessibility Statement

Imagination ABA Therapy LLC

Effective Date: September 11, 2026 | Last Updated: September 11, 2026

Imagination ABA Therapy LLC is committed to ensuring that our website, imaginaba.com, is accessible to all individuals, including those with disabilities. We believe that every family deserves equal access to information about our services, and we strive to meet or exceed accessibility standards.

1. Our Commitment

We are working to ensure that imaginaba.com conforms to the Web Content Accessibility Guidelines (WCAG) 2.1, Level AA, published by the World Wide Web Consortium (W3C). These guidelines explain how to make web content more accessible to people with disabilities, including those with visual, auditory, physical, speech, cognitive, language, learning, and neurological disabilities.

2. Accessibility Features

Our website is designed and maintained with the following accessibility features in mind:

- Text alternatives for non-text content, including images
- Sufficient color contrast between text and backgrounds
- Keyboard navigation support throughout the site
- Descriptive link text and clear page structure
- Resizable text without loss of content or functionality
- Avoidance of content that may cause seizures or physical reactions
- Clear and consistent navigation across pages
- Forms designed with accessible labels and error identification

3. Bilingual Access

Imagination ABA Therapy LLC proudly serves English- and Spanish-speaking families. Key pages and materials on our website are available in both English and Spanish to reduce language barriers for the communities we serve. If you need information in Spanish or another language, please contact us directly and we will do our best to assist you.

4. Known Limitations

While we strive to meet WCAG 2.1 Level AA standards across our website, some third-party content or embedded tools (such as scheduling widgets, insurance verification portals, or social media feeds) may not fully conform to these standards, as they are controlled by external providers. We are actively working with our vendors to improve the accessibility of these features.

5. Ongoing Efforts

Accessibility is an ongoing effort. We regularly review our website and make improvements as new standards evolve and as we receive feedback. We are committed to providing a positive experience for all visitors, regardless of ability or technology.

6. Feedback and Contact

We welcome your feedback on the accessibility of [imaginaba.com](https://www.imaginaba.com). If you experience any difficulty accessing content or functionality on our website, or if you have suggestions for improvement, please contact us:

Imagination ABA Therapy LLC

535 E County Line Rd Ste 16B, Lakewood, NJ 08701

Phone: 732-732-2058

Email: admin@imaginaba.com

Website: <https://www.imaginaba.com>

We aim to respond to accessibility feedback within 2 business days. If you are unable to access any content or use any feature of our website due to a disability, please contact us and we will provide the information or service through an alternative accessible method.

7. Formal Complaints

If you are not satisfied with our response to your accessibility concern, you may contact the U.S. Department of Justice, Civil Rights Division, Disability Rights Section, or file a complaint with the appropriate federal or state agency.